PM	Measurement	Changes specific to v 3.0	Data	Month	FCC v3.0
#			collection date	data reported	changes - date
			uate	reporteu	explanation
1	% FOCs returned	-Add 7 new buckets to be	3/1/03	4/03	-Change in
	on time for LSR	measured against a 45 minute benchmark rather than 60 minute			benchmark for
	requests	benchmark.			Elec./Elec.
		-Continue reporting existing			will require
		benchmarks for 2 months after			programmin
		implementation of the version 3.0 benchmarks			g by ICS group
2	Average Response	-This measure will need to be	2/1/03	3/03	-Minimal
	time for OSS	modified and a third CLIPs file			ICS
	interfaces	will need to be produced <b>less</b> the uniform interfaces for reporting			programmin g work to be
		going forward after PM 2A is			done.
2.4	0/ D	implemented.	2/1/02	2/02	TOO
2A	% Responses Received within	-create all new datapoints for each level of disaggregation (CIWIN	2/1/03	3/03	-ICS programmin
	"X" seconds – OSS	and MSAP pre-order data will not			g work
	Interfaces	be included in PM2A). Non-			required
		uniform OSS will be reported in PM2.			
4a,	% SBC SNET	-Combine POTS and Specials	3/1/03	4/03	-Table
b	caused missed due	measures (CLIPS table change)			change
4c	dates Percent SNET	-Add level of disaggregation for	4/1/03	5/03	-Develop
40	caused missed due	combined voice and data loops	4/1/03	3/03	requirement
	dates	with no Line Sharing-5% (Critical			s. ICS and
		Z does not apply)			ASKME
					programmin g required
		-Add level of disaggregation for	4/1/03	5/03	-Develop
		OCN Loops benchmark is			requirement
		diagnostic			s. ICS and ASKME
					programmin
			4/1/02	7.10.2	g required
		-Add level of disaggregation for analog line side port with retail	4/1/03	5/03	-Develop requirement
		comparison of VGPL			s. ICS and
					<u>ASKME</u>
					<u>programmin</u> g required
		Added: Payments will be made on	6/1/03	7/03	Coding
		either a combination of FCC 6c and			changes
		FCC 6c.1 or FCC 4c, (but not both), whichever yields the higher dollar			required to calculate the
		amount.			higher of the
					two remedy payments:
					• FCC 6c
					+ FCC 6c.1 Or
					• FCC 4c
l	I		l		- 10040

		-DSL Loops with Line Splitting – 1%	9/1/03	10/03	-Target dates are	
					tentative. Currently have no way to identify this	
					product(s) through programmin g	
5a	% POTS/UNE-RS trouble report w/in 10 days of installation (I-10)	-New datapoints will need to be created so N,T, and C POTS orders will be reported as an aggregate rather than breaking out N and T orders and reporting C orders separatelyOld datapoints will continue to be reported for 2 months after implementation of version 3.0 datapoints.  JUNE-RS datapoints to remain as	4/1/03	5/03	-ICS programmin g work required.	<b>(</b>
		is.  -UNE-RS will be reported as Field Work and no Field Work. C orders will no longer be a separate category. Two new datapoints will have to be added.				Formatted  Formatted
		-Combine POTS and Specials measures (CLIPS table change)				
5c	Percent installation reports (Trouble Reports) within "X" calendar days	-Add new exclusion to exclude UNE DS1 Loop trouble reports where CLEC chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date	9/1/03	10/03	-Target dates are tentative. Currently have no way to identify this situation(s) through programmin g	
		-Add the following levels of disaggregation & benchmarks:				
		Voice over data no Line Sharing - 6% (Critical z-value does not apply)	4/1/03	5/03	-Develop requirement s. ICS and ASKME programmin g required	
		OCN Loops – Diagnostic	4/1/03	5/03	-Develop requirement s. ICS and ASKME programmin g required	

		Loops with Line Splitting - Parity with ASI line sharing or SBC SNET retail line sharing. Add level of disaggregation for analog line side port with retail comparison of VGPL	9/1/03	10/03 	-Target dates are tentative. Currently have no way to identify this product(s) through programmin g -Develop requirement s. ICS and	 Deleted: SWBT
6a, b	Mean installation interval	-Combine POTS and Specials measures (CLIPS table change) -Change measure to diagnostic –	3/1/03	4/03	ASKME programmin g required  -Table change  -Table	
		(CLIPS table change)  -Customer not ready / no access situation will be found to be SBC SNET caused missed due date outside the CLEC provided access hours – validate that this situation is included in PM	9/1/03	10/03	change  -Target dates are tentative. Currently have no way to identify this situation(s) through programmin g	
6c	Percent installations completed within the customer requested due date	-Add level of disaggregation for DSL Loops with Line Splitting – 3 days Parity with ASI Line Sharing or SBC SNET Retail	9/1/03	10/03	-Target dates are tentative.  Currently have no way to identify this product(s) through programmin	Formatted Formatted
		*	<b>V</b>	<b>.</b>	g 	 <b>Deleted:</b> -Add level of disaggregation for analog line side port with retail comparison of VGPL
		Added: Payments will be made on either a combination of FCC 6c and FCC 6c.1 or FCC 4c, (but not both), whichever yields the higher dollar amount.	6/1/03	7/03	Coding changes required to calculate the higher of the two remedy payments:  FCC 6c FCC 6c.1 Or FCC 4c	Deleted: -Develop requirements. ICS and ASKME programming required  Formatted  Deleted: 4/1/03  Deleted: 5/03
6c. 1	% installations completed w/in customer requested due date for LNP with loop	Added: Payments will be made on either a combination of FCC 6c and FCC 6c.1 or FCC 4c, (but not both), whichever yields the higher dollar amount.	6/1/03	7/03	Coding changes required to calculate the higher of the two remedy	

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7a	Average delay days for SBC SNET caused missed due dates	-combine POTS and Specials – (CLIPS table update) -Exclude any incremental days attributable to the CLEC after the initial SNET caused delay. Does not exclude NO ACCESS attributable t the end user after the initial due date has been missed.	3/1/03 9/1/03	10/03	payments: FCC 6c FCC 6c.1 Or FCC 4c  -Table change  -Target dates are tentative. Currently have no way to identify this situation(s) through programmin g
7e	Average delay days for SNET caused missed due dates – UNE	-Add level of disaggregation for Combined Voice and Data – No Line Sharing 6.5 days (Critical z- value does not apply)	4/1/03	5/03	-Develop requirement s. ICS and ASKME programmin g required -Develop
		OCN Loops – Diagnostic			requirement s. ICS and ASKME programmin g required
		-Add level of disaggregation DSL Loops with Line Splitting - 3 days Parity with ASI Line Sharing or SBC SNET Retail	9/1/03	10/03	-Target dates are tentative. Currently have no way to identify this product(s) through programmin g
		-Add level of disaggregationfor analog line side port with retail comparison of VGPL	_4/1/03	5/03	-Develop requirement s. ICS and ASKME programmin g required
8	Average Installation Interval – DSL	Add the following levels of disaggregation:			
		Loops requiring conditioning with Line Splitting	9/1/03	10/03	-Target dates are tentative. Currently have no way to identify this product (s) through programmin g

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	9	Average response time for manual	Loops requiring no conditioning with Line Splitting  Change Measure to diagnostic (CLIPS table change).  -Critical z-value does not apply – CLIPS change only	9/1/03 3/1/03 3/1/03	10/03 4/1/03 4/03	-Target dates are tentative. Currently have no way to identify this product (s) through programmin g -Table changes -table changes
	11a	loop make-up information % repeat reports	-Combine 11a and 11b – POTs	3/1/03	4/03	-Table
	,b		and Specials measures – (CLIPS table change)			changes
	11c	Percent repeat reports – UNE	-Add level of disaggregation for Combined Voice and Data - No Line Sharing 12% (Critical z- value does not apply)	4/1/03	5/03	-Develop requirement s. ICS and ASKME programmin g required
			-Add level of disaggregation for DSL Loops with Line Splitting - Parity with ASI line sharing or SWBT SBC SNET retail line sharing	9/1/03	10/03	-Target dates are tentative. Currently have no way to identify this product(s) through programmin g
			-Add level of disaggregation for OCN Loops – Diagnostic	4/1/03	5/03	-Develop requirement s. ICS and ASKME programmin g required
_			-Add level of disaggregation for analog line side port with retail comparison of VGPL	9/1/03	10/03	-Target dates are tentative. Currently have no way to identify this product(s), in our maintenance measures, through programmin g
			- DS1 Dedicated Transport – 10 % (Parity to Benchmark change)	5/1/03	<u>6/03</u>	-CLIPS change

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1	İ		T =	T	T
		- DS3 Dedicated Transport and	<u>5/1/03</u>	<u>6/03</u>	-CLIPS
		Loop – 10 % (Parity to			<u>change</u>
		Benchmark change) - Dark Fiber – 10 % (Parity to	5/1/03	6/02	-CLIPS
		Benchmark change)	<u>3/1/03</u>	<u>6/02</u>	change
12a	Mean time to	-Combine POTS and Specials –	3/1/03	4/03	-Table
,b	restore	(CLIPS table change)	3/1/03	4/03	change
,,,	1001010	-Disaggregate UNE-RS into	9/1/03	10/03	-Target
		business class of service and	3,2,00		dates are
		residence class of service			tentative.
					Currently
					have no way
					to identify this
					product(s),
					in our
					maintenance
					measures,
					through
					programmin
12c	Mean time to	-Add the following levels of			g
120	restore – UNE	disaggregation and Benchmarks:			
			4/1/07	5.000	, , , , , , , , , , , , , , , , , , ,
		Combined Voice and Data -	4/1/03	5/03	-Develop
		No Line Sharing 9.0 hours (Critical z-value does not apply)			requirement s. ICS and
		(Critical 2 value does not apply)			ASKME
					programmin
					g required
		OCN Loops - Diagnostic	4/1/03	5/03	-Develop
					requirement s. ICS and
					ASKME
					programmin
					g required
		DSL Loops with Line	9/1/03	10/03	-Target
		Splitting - Parity with ASI line			dates are
		sharing or SWBT retail line			tentative.
		sharing			Currently have no way
					to identify
					this
					product(s)
					through
					programmin
		-Add level of disaggregation for	9/1/03	10/03	g -Target
		analog line side port with retail	7/1/03	10/03	dates are
		comparison of VGPL			tentative.
					Currently
					have no way
					to identify this
					product(s),
					in our
					maintenance
					measures,
					through
					programmin
					g

Bob   Dedicated Transport   Dispatch 4.0 hours (Parity to Benchmark change)						
Part		<u>6/03</u>	5/1/03	Dispatch 4.0 hours (Parity to		
Loop - Dispatch 3 0 hours (Parity to Benchmark change)    -Dark Fiber - Dispatch 3 0 hours (Parity to Benchmark change)    -DS1 Dedicated Transport - No Dispatch 0.75 hours (Parity to Benchmark change)    -DS3 Dedicated Transport - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 h				Benchmark change)		
Loop - Dispatch 3.0 hours (Parity to Benchmark change)    -Dark Fiber - Dispatch 3.0 hours (Parity to Benchmark change)    -DS1 Dedicated Transport - No Dispatch 0.75 hours (Parity to Benchmark change)    -DS3 Dedicated Transport - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 hours (Parity to Benchmark change)    -Dark Fiber - No Dispatch 0.75 h	IPS	6/03	5/1/03	- DS3 Dedicated Transport and		
Park Fiber - Dispatch 3.0 hours (Parity to Benchmark change)				Loop – Dispatch 3.0 hours		
Change   Change   Change   Change   CLIPS						
Dispatch 0.75 hours (Parity to Benchmark change)		<u>6/03</u>	5/1/03			
Dispatch 0.75 hours (Parity to Benchmark change)						
Benchmark change   -DS3 Dedicated Transport—No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dark Fiber — No Dispatch 0.75 hours (Parity to Benchmark change)  -Dar		<u>6/03</u>	<u>5/1/03</u>			
Trouble report rate	<u>1ge</u>					
Dispatch 0.75 hours (Parity to Benchmark change)	TDG	6100	5 /1 /03			
Benchmark change   -Dark Fiber - No Dispatch 0.75   hours (Parity to Benchmark change)   -Dark Fiber - No Dispatch 0.75   hours (Parity to Benchmark change)   -Combine POTs and Specials - (CLIPS table change)   -Change to Net RPHL   -Change to Net RPHL   -Change to Net RPHL   -Add level of disaggregation & Benchmark for DSL Loops with Line Splitting - Parity with ASI line sharing or SBC SNET retail line sharing   -Add exclusion for UNE DS1   Loop trouble reports where CLEC chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog		<u>6/03</u>	5/1/03			
Trouble report rate	<u>1ge</u>					
Trouble report rate   Combine POTs and Specials - (CLIPS table change)   2/1/03   4/03   -Table changes   -Change to Net RPHL   2/1/03   3/03  Change to Net RPHL   2/1/03   3/03  Target dates are tentative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Target dates are tentative dates are tentative dates are tentative this situation through program gently and the comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggre	IDC	6/02	5/1/02			
Trouble report rate h,b  Trouble report rate h,b  Trouble Report Rate – UNE  Trouble report with ASI  In 0/03  Target dates are tentative Current have no to identify this situation on through program Rate Parket Rate Rate Rate Rate Rate Rate Rate Ra		0/03	3/1/03			
Trouble report rate behavior of the comparison of VGPL  Trouble report rate change between CLEC range for on analog line side port with retail comparison of VGPL  Trouble Report Rate - UNE  -Add level of disaggregation & Benchmark for DSL Loops with Line Splitting - Parity with ASI line sharing or SBC SNET retail line sharing  -Add exclusion for UNE DS1 Loop trouble reports where CLEC chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL	<u>igc</u>					
CLIPS table change)  - Change to Net RPHL - Change to Net Retail	nle	4/03	3/1/03		Trouble report rate	139
Trouble Report Rate – UNE  -Add level of disaggregation & Benchmark for DSL Loops with Line Splitting - Parity with ASI line sharing or SBC SNET retail line sharing  -Add exclusion for UNE DSI Loop trouble reports where CLEC chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL		 _ 1/ 0.5	2/1/05		Trouble report rate	
Trouble Report Rate – UNE    Add level of disaggregation & Benchmark for DSL Loops with Line Splitting - Parity with ASI line sharing or SBC SNET retail line sharing or SBC SNET retail line sharing   9/1/03   10/03   -Target dates are tentative Currently line sharing   -Add exclusion for UNE DS1 Loop trouble reports where CLEC chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Target dates are tentative Currently have no to identify this situation through program gently and the comparison of VGPL   -Target dates are tentative Currently have no to identify this situation through program gently and the comparison of VGPL   -Target dates are tentative Currently have no to identify this product (in our mainten)   -Target dates are tentative Currently have no to identify this product (in our mainten)   -Target dates are tentative Currently have no to identify this product (in our mainten)   -Target dates are tentative Currently have no to identify have	-8			-		,~
Trouble Report Rate – UNE    Add level of disaggregation & Benchmark for DSL Loops with Line Splitting - Parity with ASI line sharing or SBC SNET retail line sharing or SBC SNET retail line sharing   9/1/03   10/03   -Target dates are tentative Currently line sharing   -Add exclusion for UNE DS1 Loop trouble reports where CLEC chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Add level of disaggregation for analog line side port with retail comparison of VGPL   -Target dates are tentative Currently have no to identify this situation through program gently and the comparison of VGPL   -Target dates are tentative Currently have no to identify this situation through program gently and the comparison of VGPL   -Target dates are tentative Currently have no to identify this product (in our mainten)   -Target dates are tentative Currently have no to identify this product (in our mainten)   -Target dates are tentative Currently have no to identify this product (in our mainten)   -Target dates are tentative Currently have no to identify have		3/03	2/1/03	- Change to Net RPHL		
Trouble Report Rate – UNE  -Add level of disaggregation & Benchmark for DSL Loops with Line Splitting - Parity with ASI line sharing or SBC SNET retail line sharing  -Add exclusion for UNE DS1 Loop trouble reports where CLEC chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL  -Add level of disaggregation for analog line side port with retail comparison of VGPL		3/03	2/1/03			
Line Splitting - Parity with ASI line sharing or SBC SNET retail line sharing  -Add exclusion for UNE DS1 Loop trouble reports where CLEC chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date  -Add level of disaggregation for analog line side port with retail comparison of VGPL  tentative Currentl have no to identify this situation through program g	get	10/03	9/1/03		Trouble Report	13c
line sharing or SBC SNET retail line sharing  Currentl have no to identification in this product (through program gester through program gester tentative chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date  -Add level of disaggregation for analog line side port with retail comparison of VGPL  Currentl have no to identification in this situation through program gester tentative currently have no to identification in this situation through program gester tentative currently have no to identification in our maintentification in	s are			Benchmark for DSL Loops with		
Inne sharing  In	ative.					
-Add exclusion for UNE DS1 Loop trouble reports where CLEC chooses not to do cooperative testing or acceptance testing between CLEC and SBC due to CLEC reasons on the due date  -Add level of disaggregation for analog line side port with retail comparison of VGPL  to identity this situation through program g  -Add level of disaggregation for analog line side port with retail comparison of VGPL  to identity the dates are tentative.  29/1/03 10/03 -Target dates are tentative.  Currently have no to identity this situation through program g  -Target dates are tentative.  Currently have no to identity this situation through program g  -Target dates are tentative.  Currently have no to identity this product(in our mainten.)						
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**Deleted:** -Measure changes to diagnostic (CLIPs table change)

		- Combined Voice and Data - No Line Sharing - 6 % (Critical z- value does not apply)  - OCN Loops - Diagnostic  - DS1 Dedicated Transport - 2.0 % (CLIPS table change)	<u>4/1/03</u> <u>4/1/03</u> <u>5/1/03</u>	<u>5/03</u> <u>5/03</u>	-Develop requirement s. ICS and ASKME programmin g required -Develop requirement s. ICS and ASKME programmin g required -Table change
		- DS3 Dedicated Transport and Loop 2.0 % (CLIPS table change)	5/1/03	6/03	-Table change
		- Dark Fiber 2.0 % (CLIPS Table change)	5/1/03	6/03	-Table change
14	Average trunk restoration interval for service affecting trunk groups	-Notify Network Operations Center personnel that their monthly report is no longer required for performance measures. No programming required	3/1/03	4/03	-Notify internal organization s that reports are no longer required
16	CHC/FDT LNP with loop provisioning interval	-Create new level of disaggregation for LNP with DSL compatible loop.	9/1/03	10/03	Target dates are tentative. Currently have no way to identify this situation(s) through programmin g
17	% Missed collocation due dates	-Some programming required. Need to aggregate current levels of disaggregation.	4/1/03	5/03	-ICS Programmin g required
18	Mechanized Electronic Billing Timeliness	-PM was deleted with latest 6 month review -Issue PIP to have measurement halted -Issue notification to CRIS billing group that monthly report is no longer required	3/1/03	4/03	-Notify internal organization s reports are no longer required. ICS work required
19	OSS Interface Availability	-Create four new datapoints for new levels of disaggregation:	4/1/03	5/03	-Develop requirement s. ICS programmin g required

	PIC/LPIC, CLLI and NC/NCI functions			
	• BOP GUI		+	<b>Formatted:</b> Bullets and Numbering